

THE HELP TIBET TRUST

PRIVACY POLICY

Why we need your personal details

At Help Tibet, we rely on the generosity of our supporters, volunteers and donors to carry out our vital work to improve the lives of poor and vulnerable Tibetans and ensure the survival of their unique culture. That is why we want to be completely transparent about why we need the personal details we request when you support us and how we will use them.

How we use your personal details to get in touch

When you give us your personal details - for example, when you make a donation, sign up to receive information, support emergency appeals or register for an event, etc. - you may receive follow-up information from us directly, relevant to this activity, including how your support is helping.

We will communicate with you in the way that you have requested.

We will not share your data with others for marketing purposes

Please be assured that you will not receive offers from other companies or organisations as a result of giving your details to us.

The details we ask for and for what reason

There are minimum levels of information we need to obtain for different purposes - such as donating money or signing up to Gift Aid. We also ask for your name and title, so we know how to talk to you.

We ask for your address and postcode so that we hold a valid postal address for you. We need this information for the following reasons:

- To set up Direct Debits
- To claim Gift Aid
- To deliver items to you if requested

If you have agreed to receive post from us, we will use your postcode and address to send you relevant information. If you set up a Direct Debit, we will require your bank account details.

If you have asked for any information to be sent to you electronically then we ask for your email address as well. This information might include newsletters, annual subscription renewal forms, the annual report and accounts, fundraising events, volunteering, and emergency appeals.

In order to ensure that the data we hold about you is accurate and up to date, we may occasionally use information sources that are in the public domain to verify your details, such as your postal address.

If at any time you wish to stop or change how we communicate with you, or update the information we hold, please get in touch, using one of the following options:

Write to: Help Tibet, P.O. Box 138, Barnes, London, SW13 9RN

Email: info@helptibet.org.uk

Phone: 020 8748 8784

Thank you for supporting Help Tibet.

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